

## **The Presbyterian Homes, Inc. Notifies Residents of Blackbaud Data Security Incident**

The Presbyterian Homes, Inc. (“The Presbyterian Homes”) has become aware of a data security incident involving our third-party cloud computing vendor, Blackbaud, Inc. (“Blackbaud”), that resulted in the unauthorized exposure of limited information pertaining to a small percentage of current and past residents of The Presbyterian Homes. At this time, based on information provided by Blackbaud, The Presbyterian Homes is not aware of any attempted or actual misuse of personal information of current or past residents of The Presbyterian Homes. However, out of an abundance of caution The Presbyterian Homes is individually notifying, via first-class mail, current and past residents whose personal information may have been exposed to provide details of the incident, and provide resources to help protect affected individuals.

Blackbaud is a cloud computing provider that The Presbyterian Homes uses to maintain and store information related to the organization and members of The Presbyterian Homes community. In July 2020, Blackbaud notified hundreds of organizations, including The Presbyterian Homes, that Blackbaud experienced a cybersecurity incident in May 2020 which resulted in the exposure of personal information maintained via organizations on Blackbaud’s platforms. After receiving notification of the incident, The Presbyterian Homes launched an internal investigation and demanded additional information from Blackbaud to determine exactly what happened and how the incident may have impacted current and former residents.

At this time, based on the information provided by Blackbaud, The Presbyterian Homes has discovered that the incident resulted in the exposure of names and addresses of a limited number of past and former residents of The Presbyterian Homes. Again, based on the information provided by Blackbaud, The Presbyterian Homes has no reason to believe that any personal information pertaining to past or current residents has been or will be misused as a result of this incident. Blackbaud has also informed The Presbyterian Homes that Blackbaud is taking action to prevent a similar event from occurring in the future through the performance of regular penetration testing and the deployment of additional security controls.

The Presbyterian Homes sincerely regrets any concern or inconvenience that this matter may cause and remains dedicated to ensuring the privacy and security of all personal information of residents. The Presbyterian Homes encourages anyone who has additional questions about this Incident or believes they may have been impacted to call The Presbyterian Homes’ toll-free informational hotline at 1-(800) 206-8035.

The Presbyterian Homes, Inc.